



CAPABILITY STATEMENT

CONTENTS

Who we are?

CEO Statement

why we are different?

Core Values

Core Services

MEP services

Waste management services

Cleaning services

Landscaping services

Pest Control Solutions

Security and Front of House Services

Helpdesk and CAFM

Who we work with

ISO Certifications and ICV

List of projects



Who we are?

Established in 2009, Axon FM focus on providing flexible and cost-effective solutions based upon the diversified specialised services which are totally run through our in-house capability.

At Axon FM we provide a full range of facilities management services which are delivered through qualified management and operations team.

We take pride of working with many customers supporting their FM services division in maintaining a high quality of services which has increased their employee engagement and enhanced their wellbeing in the workplace.

Vision

“To be the industry leader in providing efficient FM solutions to clients through experience and efficiency underpinned by Compliance”

Mission

“ Enable our customers to focus on their core business while we take care of their workplace experience, safety and the lifecycle of their assets”.

CEO's Statement



At Axon FM, We all stand behind the results with the main target to provide our customers with a safe and secure environment enabling them to focus on their core business while we take care of the rest.

We are small enough to care, big enough to deliver.



Hasan Al Omar

CEO

Why we are different?

Our Health & Safety culture in addition to our training plans allow us to render an exceptional service in accordance with the industry best practices and in compliance to the local laws and regulations.

We invest massively in our staff training and wellbeing, and this helps us in mobilising successfully and achieving a steady state operation at our client facilities in a timely manner. Our Quality control team functions across the lifecycle of each contract to ensure the standards are met and our promises to the client are fulfilled.

Our vision is to always have a safe operation. We do not tolerate any unsafe practices and we ensure that our people, our clients and our community do not get harm due to work we do.

We are committed to promoting the wellbeing and health of our people. We believe that healthier employees are happier employees and that what drives our operational excellence.



Core Values

Safety First.
No Tolerance

Agility

Service
Excellence

Integrity

Commitment
to each other



No compromise on the safety of our people, our clients and our community.

We challenge the status quo with open minds, focus, and speed.

Experience and efficiency underpinned by compliance.

Always do the right thing

Empower our talents and support each other.

Vision

“To be the industry leader in providing efficient FM solutions to clients through experience and efficiency underpinned by Compliance”

Mission

“ Enable our customers to focus on their core business while we take care of their workplace experience, safety and the lifecycle of their assets”.

1- Core Services

1- MEP Services:

At Axon FM, we can undertake all aspects of mechanical and electrical engineering maintenance works from fully design engineering projects to framework driven projects. Our qualified and experienced in-house engineers and technicians will provide a comprehensive service using the latest advances in technology and in compliance with building control regulations.



Building Maintenance



MEP / Civil Maintenance



Car parking management system



Fire Fighting – Installation and Maintenance



General Maintenance & Repairs: Enhancing the service experience

Axon FM provides you with immediate, tailored technical support. With our qualified and experienced engineers and technicians, we guarantee that your assets are maintained following the SFG20 and the best industry practices.



Technical Troubleshooting Consultancy Get the best out your systems

With our technical consultancy department, we provide our customers with advice on Defect Liability Period (DLP) management, we witness testing & Commissioning of new systems and we issue snagging and condition surveys.



Energy and Sustainability: Achieve Net Zero Carbon

Axon FM helps companies to achieve their sustainability plans and promote sustainable practices within the built environment. We can work with you to meet your energy compliance and reduce your overall utilities bills.

2- Waste management services

Are you managing your waste in an environmentally and socially responsible way? Does your waste management plan meet the government and international guidelines? Time to talk to Axon FM.



Waste Management Services:

We provide integrated Waste Management and Recycling Services for the residential and commercial sector with a focus on providing sustainable solutions to optimize waste management and maximize diversion of waste from the landfill. We handle the following waste types in compliance to the laws and regulations in UAE

- Chemical waste collection
- Medical & Clinical Waste
- Construction & Demolition waste
- Recyclable Waste
- Liquid Waste
- Industrial Waste
- Hazardous Waste
- Organic Waste
- Medical & Clinical Waste
- Waste Electrical & Electronic Equipment



Housekeeping is not just cleanliness. It includes keeping work areas neat and orderly, maintaining halls and floors free of slip and trip hazards, and removing of waste materials (e.g., paper, cardboard) and other fire hazards from work areas. It also requires paying attention to important details such as the layout of the whole workplace, aisle marking, the adequacy of storage facilities, and maintenance. Good housekeeping is also a basic part of incident and fire prevention.

We Offer Janitorial Solutions to Maximize Productivity, Sustainability & Safety in Your Facility. We are focused on cleaning all components of your facility including the following:

- Hardwood & Marble Floor Maintenance
- Carpet Cleaning & Steam Cleaning
- Desktop and Desk Surface Cleaning and Dusting
- Restroom Cleaning and Sanitizing
- Kitchen Cleaning and Sanitizing
- Cubical & Workstation Cleaning
- Stairwells & Elevators
- Windows
- Trash & Recycling Receptacles
- Reception & Lounge Areas



Housekeeping in Commercial and residential buildings:

3- Cleaning services



Façade Cleaning

At Axon FM, we provide facade cleaning through our certified technicians for small and medium size buildings using cradle and we use preferred partner for high rise towers using rope access.



Events & Exhibitions Cleaning services

We partner with several companies in UAE and perform a full spectrum of event cleaning service. We provide pre-event cleaning, cleaning during the event and post-event clean up.



Comprehensive Disinfection

Whether it's a preventative task or reactive to any confirmed case of infection, our disinfection plan help reduce the overall level of contamination in your facility and mitigate any risks of contamination.



Plants, trees and shrubs soften the landscape. Axon FM can provide soft landscaping services as part of a complete design program, building on the hard landscaping we have already provided, or work with your existing landscape architecture to add colour, texture or shape.

We can lay lawns, plant borders, shrubs or trees, and with our maintenance packages, we can help you to ensure that your outdoor space stays looking great.

Whatever type of business premises you have, from public parks to offices, tourist attractions to heritage sites, Axon FM will collaborate with you to deliver truly beautiful outdoor maintained space.

Axon FM provides customers with a completely bespoke landscape maintenance service. We work with you to develop site-specific maintenance plans that make the most of your external spaces.

Our team understands that you need cost-effective solutions that don't compromise on quality, and will use their specialist knowledge to provide you with the most appropriate landscape maintenance scheme.



Soft Landscaping

4- Landscaping management services

Axon FM prides itself on delivering high-end services to both commercial and residential customers. We transform outdoor space for our clients, who return to us again and again in a testament to our outstanding customer-focused work.

A well-installed irrigation system will ensure that your lawns stay green and your plants stay healthy. Axon FM can supply and install irrigation systems that will save you time, energy and money while keeping your outdoor space in tip-top condition.

Our irrigation systems deliver the right amount of water to the right place at the right time, helping you to conserve water. Pipes can be laid underground, if appropriate, and irrigation installation can be carried out as part of a larger project to reduce disruption.



Irrigation Systems

If you want to make the most of the limited space you have available to you, particularly in urban areas, a roof garden can be the ideal solution.

A well-designed roof garden can provide an oasis of green, effectively and beautifully using what otherwise may be 'dead space'.



Roof Gardens



Hard landscaping is the backbone of a great looking landscape design, giving your outdoor space structure. Hard landscaping is essentially everything that isn't plants or soil; paths, paving, walls or fencing all go toward providing your outdoor space with a coherent visual form.



Hard Landscaping

From seating areas to play equipment, Axon FM can supply and install a variety of types street furniture to improve both the look and the usability of your space. We can also construct water features to add interest and visual appeal or can refresh existing water features such as ponds with imaginative planting.



Street Furniture & Water Features

Unlike some other commercial landscape providers, we have an in-house team of fully qualified and insured tree specialists. This allows us to add an extra dimension to our landscaping packages, as we can integrate a range of tree care services into any work, we do for you.



Arboriculture & Tree Services

5- Pest Control Services

We work closely with companies across all industries to provide the best and most innovative Pest Control solutions for businesses in UAE. Axon FM can be relied upon to provide fast and effective services for both residential and commercial buildings. With the accreditations that you would expect from a reputable supplier, all our technicians are trained and certified assuring you of the highest, professional, quality service.

Industries and sectors we cover:

- Hotel Pest Control
- Commercial Offices Pest Control
- Care Homes
- Factory and Warehouses
- Leisure Centres, Park and Football Clubs
- Schools and Nurseries



Rat, Mice and insects Pest Control

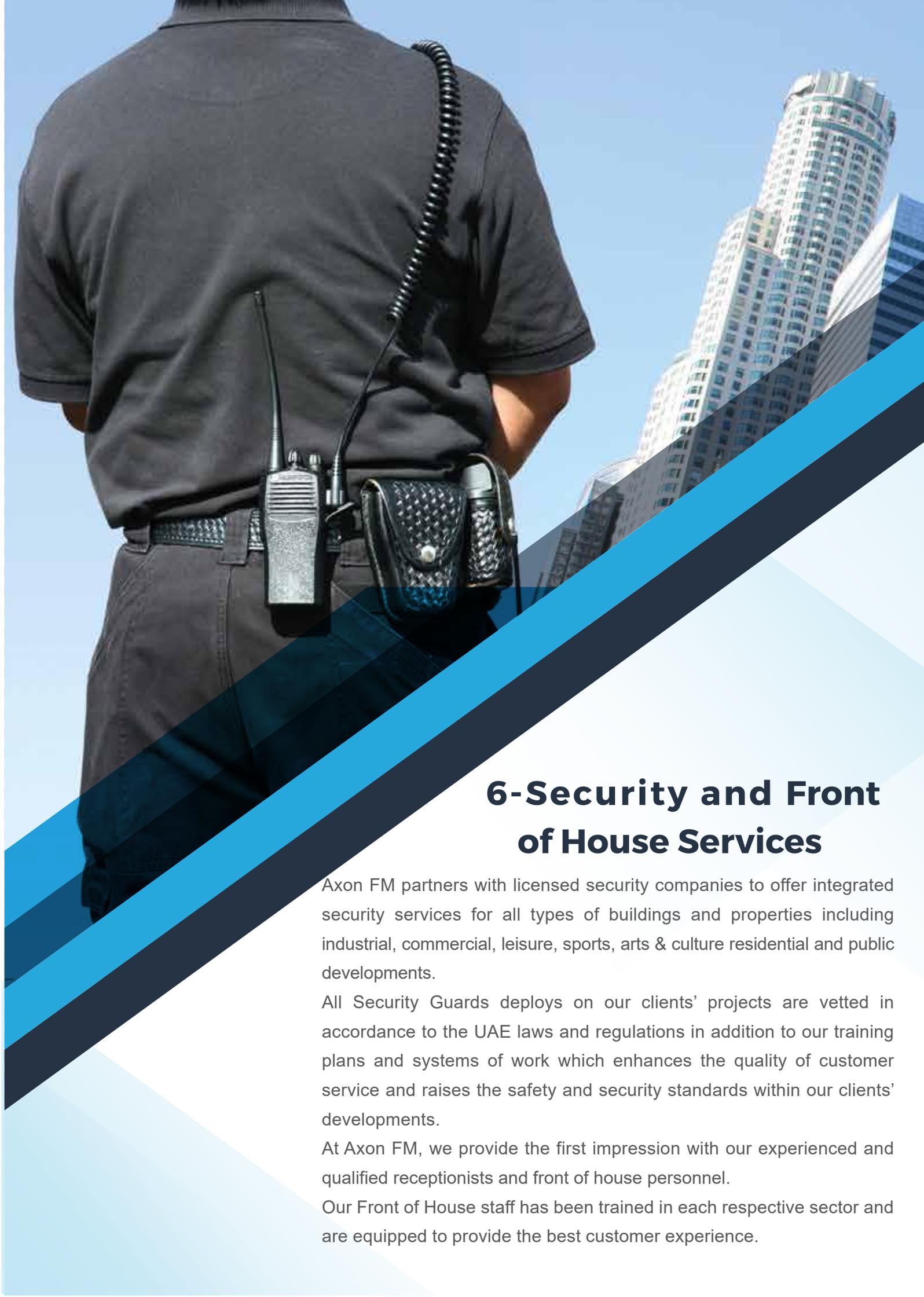
Axon FM prides itself in the following proven capabilities and tactics:

- Latest approved rodenticides
- Entrapment methods
- Individual assessment
- Non-toxic monitoring and control methods available
- Flexible wall mountings for bait stations
- Covert bait stations available to blend in with surroundings
- Insect screening
- Fly control methods
- Environmentally responsible solutions always recommended



Bird Proofing Pest Control

Axon FM deploys its weighted pressure measures to determine the extent and treatment required to remove bird infestations – our extensive experience help our clients choose the least intrusive solution without compromising the final desired outcomes.



6-Security and Front of House Services

Axon FM partners with licensed security companies to offer integrated security services for all types of buildings and properties including industrial, commercial, leisure, sports, arts & culture residential and public developments.

All Security Guards deploys on our clients' projects are vetted in accordance to the UAE laws and regulations in addition to our training plans and systems of work which enhances the quality of customer service and raises the safety and security standards within our clients' developments.

At Axon FM, we provide the first impression with our experienced and qualified receptionists and front of house personnel.

Our Front of House staff has been trained in each respective sector and are equipped to provide the best customer experience.



7- Helpdesk and CAFM

Axon FM provides 24/7, 365 days helpdesk services through multilingual helpdesk operators. We understand the importance of technology in FM and we have implemented an efficient CAFM system to enable our FM team to plan, execute, and monitor all activities involved in space and workplace management, asset management, reactive and planned preventative maintenance, operational facility services, room reservations, and any other customer service request.



800AXONFM

8 - Who we work with?



IN-HOUSE CAPABILITIES



Axon Group
مجموعة اكسون

AXON COMPANIES MANAGEMENT
GROUP L.L.C

AXON SWIMMING
POOLS TRADING L.L.C

AXON
Swimming Pools
T r a d i n g

GREEN DREAM
AGRICULTURAL L.L.C


GREEN DREAM
AGRICULTURAL

AXON FACILITY
MANAGEMENT L.L.C

AXON
FACILITY
MANAGEMENT

10 - ISO Certifications



CERTIFICATE of Registration

This is to certify that the Environment Management System of

AXON FACILITY MANAGEMENT L.L.C.
Building Mrs. Aisha Abdullah Sultan and Others- Musaffah M-09, Abu Dhabi, United Arab Emirates

Has been assessed and found in accordance with the requirements of:

ISO 14001:2015

Certificate No.: 20.67.AE201208.01
Registration Date: 05th February 2022
Issue Date: 12th February 2023
Expiry Date: 11th February 2026
Re Certification Date: 04th February 2026

ACS SOLUTIONS (PVT) LTD. (USAB)



CERTIFICATE of Registration

This is to certify that the Quality Management System of

AXON FACILITY MANAGEMENT L.L.C.
Building Mrs. Aisha Abdullah Sultan and Others- Musaffah M-09, Abu Dhabi, United Arab Emirates

Has been assessed and found in accordance with the requirements of:

ISO 9001:2015

Certificate No.: 20.67.AE201207.01
Registration Date: 05th February 2022
Issue Date: 12th February 2023
Expiry Date: 11th February 2026
Re Certification Date: 04th February 2026

ACS SOLUTIONS (PVT) LTD. (USAB)



CERTIFICATE of Registration

This is to certify that the Occupational Health & Safety Management System of

AXON FACILITY MANAGEMENT L.L.C.
Building Mrs. Aisha Abdullah Sultan and Others- Musaffah M-09, Abu Dhabi, United Arab Emirates

Has been assessed and found in accordance with the requirements of:

ISO 45001:2018

Certificate No.: 20.67.AE201209.01
Registration Date: 05th February 2022
Issue Date: 12th February 2023
Expiry Date: 11th February 2026
Re Certification Date: 04th February 2026

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Has been assessed and found in accordance with the requirements of:

ISO 45001:2018

IN RESPECT OF BUILDING GENERAL MAINTENANCE/ FACILITY MANAGEMENT SERVICES, INTERIOR AND INTERFACE CLEANING SERVICES FOR BUILDING AND DWELLINGS.

Director Certificate of Registration
"W3 Solutions"

This certificate becomes invalid if conditions of certification are not fulfilled (<https://www.w3solutions.com/doc/7-025-18667.pdf>). This certificate is the property of W3 Solutions (PVT) LTD. ACS W3 Solutions.

LIST OF THE COUNTRIES WHERE W3 SOLUTIONS CAN ISSUE USAB ACCREDITED CERTIFICATES:
Algeria, Argentina, Armenia, Australia, Austria, Azerbaijan, Bahrain, Bangladesh, Belgium, Bosnia, Brazil and Hong Kong, Brunei, Canada, Cambodia, Cameroon, Canada, Chile, China, China, Colombia, Costa Rica, Czech Republic, Denmark, Dominican Republic, Ecuador, Egypt, El Salvador, Finland, France, Georgia, Germany, Greece, Haiti, Hong Kong, Hungary, India, Indonesia, Iraq, Iran, Ireland, Italy, Japan, Jordan, Kazakhstan, Kenya, Korea, Kuwait, Kyrgyzstan, Latvia, Lebanon, Libya, Lithuania, Luxembourg, Malaysia, Maldives, Mauritius, Mexico, Monaco, Myanmar, Nepal, Netherlands, New Zealand, Nigeria, Norway, Oman, Pakistan, Palau, Panama, Paraguay, Peru, Philippines, Poland, Portugal, Puerto Rico, Qatar, Romania, Russian Federation, Saudi Arabia, Serbia, Singapore, Slovakia, Slovenia, South Africa, South Korea, Spain, Sri Lanka, Sudan, Switzerland, Sweden, Switzerland, Syrian Arab Republic, Taiwan, Province of China, Tajikistan, Tanzania, Thailand, Tunisia, Turkey, Turkmenistan, Uganda, Ukraine, United Arab Emirates, United Kingdom, United States, Uruguay, Uzbekistan, Venezuela, Viet Nam, Virgin Islands, Zambia, Yemen, Zambia, Z. S. Zambia Zambia

03 - 1100335



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Issue Date: 12th February 2023
Expiry Date: 11th February 2026
Re Certification Date: 04th February 2026

ACS SOLUTIONS (PVT) LTD. (USAB)

9 - License & ICV

مركز أبوظبي للأعمال
Abu Dhabi Business Center



دولة التنمية الاقتصادية
DEPARTMENT OF ECONOMIC DEVELOPMENT

Commercial License

رخصة تجارية

License No	: CN-1165402	: رقم الرخصة
ADCCI No	: 264110	: عضوية الغرفة
Establishment Card MOHRE	: 674379	: وزارة الموارد البشرية والتوطين بطاقة المنشأة
Establishment Card ICA	:	: الهيئة الاتحادية للهوية والجنسية بطاقة المنشأة
Legal Form	: Limited Liability Company	: شركة ذات مسؤولية محدودة الإسم التجاري
Trade Name	: AXON FACILITY MANAGEMENT L.L.C.	
Establishment Date	: 08/06/2009	: تاريخ تأسيس المنشأة
Issue Date	: 15/07/2022	: تاريخ الإصدار
Expiry Date	: 28/07/2023	: تاريخ الانتهاء

الصفة Role	الجنسية Nationality	المالك / الشركاء Owners / Partners	الرمز Code
شريك Partner	الإمارات العربية المتحدة United Arab Emirates	JUMAA SAEED SALEM AWADH ALKAABI	
شريك Partner	سوريا Syria	HASAN HUSSEIN ALOMAR	

Commercial Activities :

- Buildings Maintenance
- Disinfection and Sterilization Services
- Repair and Maintenance of Air-Conditioners, Cooling Equipments and Central Air Refining
- Landscape And Gardening Services
- Cleaning the outside (interface) Buildings
- Installation and repair of safety equipment and fire extinguishing systems
- Buildings Cleaning Services
- Wholesale of Safety and Fire Fighting Equipment and Devices Trading
- Facilities Management Services
- * Public Health Pests Control Services
- Onshore And Offshore Oil And Gas Fields And Facilities Services

التسمية الاقتصادية - اير.بي. لتتعلق من صفة البيئات الواردة في الرخصة بوجاه زيارة الموقع www.adbc.gov.ae
Approved document issued without signature or stamp by the Department of Economic Development visit www.adbc.gov.ae

Official Email : gdac@eim.ae
Official Mobile : 971504131433



www.adbc.gov.ae



IN-COUNTRY VALUE CERTIFICATE

Certificate ID: 118459
Issue Date: 03.10.2022
Valid Until: 22.11.2023

AXON FACILITY MANAGEMENT L.L.C

27.38%

Company General Information

License No.: CN-1165402
Company Type: SME in UAE
Financial Year End Date: 31.12.2021
Company based in: Within UAE
Company Business: SERVICE PROVIDER

For Cases of Re-Certification

Re-Certification (*) No.:

Reason for this Re-Certification

Signed By
On behalf of Supplier

Name:
Hasan Hussein Al Omar

Designation:
General Manager

Verified as per ICV Agreed Upon Procedures (AUP)
On behalf of Certification Body

Name:
Peter Brooks

Designation: **Electronically signed by**
Senior Partner & Managing Director **Peter Brooks**

Company:
Baker Tilly MKM Chartered Accountants

Certificate Issued Based on ICV Version: 3.0

11 - List of Projects

Bateen Ladies Beach

Client name

Abu Dhabi Municipality

Contract Value

Confidential

Contract Duration

2014 - 2015

Services Provided

Fabrication, supply & installation of plexiglass with luggage scanning room at Ladies Beach.



Abu Dhabi Corniche Beach

Client name

Department of Municipality and Transport

Contract Value

Confidential

Contract Duration

2014 - 2015

Services Provided

Landscaping Works



Umm Al Emarat Park

Client name

Al Dhabi Contracting L.L.C

Contract Value

Confidential

Contract Duration

2015 - 2019

Services Provided

General Cleaning - Pest Control - Landscaping



Qasr Al Sarab

Client name

Al Mirayr, Abu Dhabi

Contract Value

Confidential

Contract Duration

2021

Services Provided

Buggy Path Refurbishment



Asia Cup 2019 – Al Wahda Stadium (Al Nahyan)

Client name

Flash

Contract Value

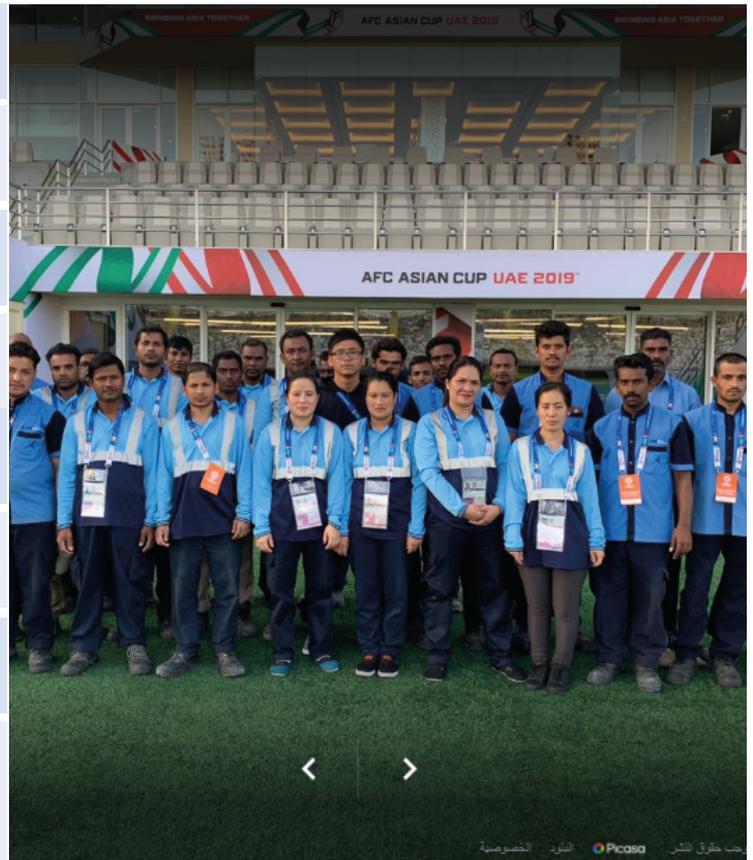
Confidential

Contract Duration

2018-2019

Services Provided

Cleaning & Waste Management



Abu Dhabi Science Festival

Client name

Flash Entertainment

Contract Value

Confidential

Contract Duration

2015, 2016 & 2017

Services Provided

Cleaning and Waste Management



General Civil Aviation Authority

Client name

SZANC Abu Dhabi

Contract Value

Confidential

Contract Duration

2020 - 2021

Services Provided

External Building and Glass Cleaning



People Creative

Client name

People Creative

Contract Value

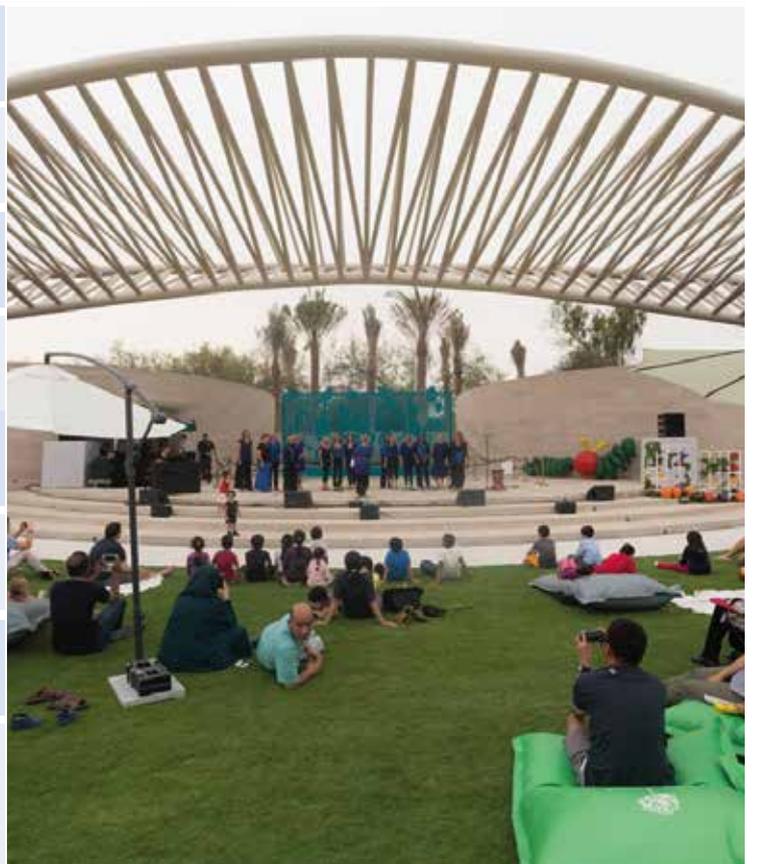
Confidential

Contract Duration

2021

Services Provided

Cleaning and Waste Management



Al wathba Slaughterhouse

Client name

Department of Municipalities and Transport

Contract Value

Confidential

Contract Duration

2023 - 2025

Services Provided

Operation - General Maintenance



Al Ain Zoo

Client name

Voltas

Contract Value

Confidential

Contract Duration

2022 - 2023

Services Provided

Operation - General Maintenance



Flash Entertainment (ETHARA)

Client name

Flash Entertainment (ETHARA)

Contract Value

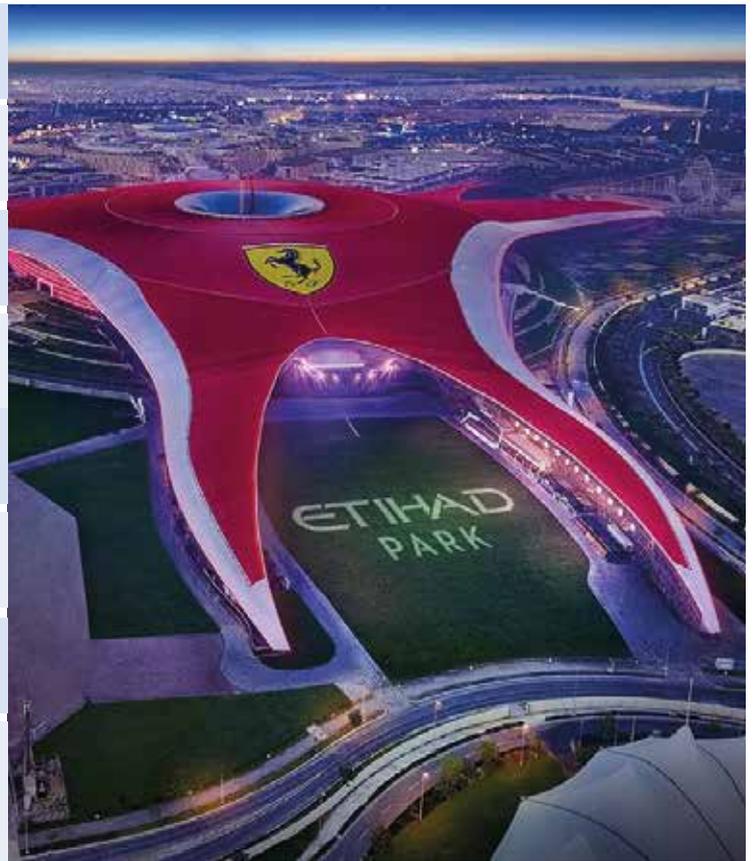
Confidential

Contract Duration

2017 - Ongoing

Services Provided

Comprehensive Facility Management



Qasr Al Hosn

Client name

Etisalat FM

Contract Value

Confidential

Contract Duration

2019 - Ongoing

Services Provided

Indoor & Outdoor Landscape Maintenance





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